



# + WALK-IN INTERVIEW MYFUTUREJOBS

@ MYFUTUREJOBS  
CAREER EXPLORATION CENTRE +  
(MYCEC)



**Schneider**  
Electric™

**23** MAY 2026 (Saturday)  
10.00AM – 4.00PM

MYFutureJobs Career Exploration Centre  
(MYCEC) @ L2.14, NU Sentral Kuala Lumpur  
(Next To Eco-Plus)



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## PARTICIPATING EMPLOYERS

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## LIST OF VACANCIES



NO	POSITION	LOCATION	EXPERIENCE	EDUCATION LEVEL	SALARY RANGE
1	SERVICE ENGINEER (UPS)	CENTRAL & JOHOR	2 - 3 YEARS	BACHELOR'S OR EQUIVALENT	RM 4,000 AND ABOVE
2	SERVICE ENGINEER (COOLING)				
3	CUSTOMER CARE EXECUTIVE	CENTRAL	MIN. 1 YEAR		

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## LIST OF VACANCIES

### POSITION

### JOB DESCRIPTION

#### **SERVICE ENGINEER (UPS)**

**Location : Central & Johor**

- Installation and commissioning of UPS system within data centers, ensuring proper setup, integration, and optimal performance.
- Perform routine maintenance, calibrations, and repairs on UPS systems.
- Troubleshoot UPS system, PTU, resolving them quickly to minimize downtime.
- Maintenance / Repair : The candidate will be expected to complete planned and unscheduled maintenance on the Schneider Electric product range.
- Maintain accurate service records, ensuring all work complies with safety regulations and manufacturer guidelines. Provide clients with clear reports on system status and recommended actions.
- Build and maintain client relationships by providing expert advice on system optimization, cooling loads, and thermal management to ensure peak operational performance.
- Ensure all service work adheres to safety standards, regulations, and best practices, creating a safe work environment at all times.
- Respond promptly to emergency breakdowns, prioritize repairs, and restore cooling systems swiftly to minimize disruptions to critical data center operations.
- 24x7 on Call: The candidate will need to be prepared to attend customer sites at short notice to perform diagnosis and repairs.

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## LIST OF VACANCIES

### POSITION

### JOB DESCRIPTION

#### **SERVICE ENGINEER (COOLING)** **Location : Central & Johor**

- Installation and commissioning of HVAC and cooling systems (CRAC units, chillers, cooling towers) within data centers, ensuring proper setup, integration, and optimal performance.
- Perform routine maintenance, calibrations, and repairs on HVAC systems.
- Troubleshoot mechanical, electrical, and refrigerant issues, resolving them quickly to minimize downtime.
- Maintenance / Repair : The candidate will be expected to complete planned and unscheduled maintenance on the Schneider Electric product range.
- Maintain accurate service records, ensuring all work complies with safety regulations and manufacturer guidelines. Provide clients with clear reports on system status and recommended actions.
- Build and maintain client relationships by providing expert advice on system optimization, cooling loads, and thermal management to ensure peak operational performance.
- Ensure all service work adheres to safety standards, regulations, and best practices, creating a safe work environment at all times.
- Respond promptly to emergency breakdowns, prioritize repairs, and restore cooling systems swiftly to minimize disruptions to critical data center operations.
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### POSITION

### JOB DESCRIPTION

#### **CUSTOMER CARE EXECUTIVE** **Location : Central**

- First level general support pre-sales and post-sales, telephone, email and digital platform to SE customers and partners
- Responsible for answering incoming telephone calls, live chat, e-mails, portal cases and prioritizing customer's support needs
- Responsible to process Customer requests including order fulfillment and modification in ERP system
- Managing transactional orders backlog in ensuring timely deliveries as per customers requested delivery dates
- Proactively liaise and coordinate with procurement and delivery team on logistic arrangement and close monitoring of customer order delivery
- Escalation management in liaising with Procurement, Logistics, Technical Support and order management team in resolving customers order and delivery complaints
- Support and resolve customer logistic product quality/returns and commercial issues
- Proactively follow up on all commitments and customer requests
- Strong collaboration with Marketing on new product launches
- Ongoing proactive research and learning about new products, technologies and applications
- Improve Customer Satisfaction by providing a high quality professional Primary Support to customers
- Lead transformation initiatives such as process simplification and improvement on Customer Support process



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