FAQ: MYFutureJobs Career Exploration Centre (MYCEC) - Frequently Asked Questions (FAQ)

1. What is the MYFutureJobs Career Exploration Centre?

The MYFutureJobs Career Exploration Centre is a dedicated space designed to help individuals explore career opportunities, improve their skills and enhance their employability. The centre provides job matching services, career advisory, skill development programmes, labour market insights and industry-specific workshops to help jobseekers and students transition smoothly into the workforce.

2. Where is the MYFutureJobs Career Exploration Centre located?

The MYFutureJobs Career Exploration Centre is located at **Level 2.14, NU Sentral, Kuala Lumpur**. The centre is easily accessible by public transport and located within the vibrant NU Sentral Mall for your convenience.

3. What are the operating hours of the MYFutureJobs Career Exploration Centre?

The MYFutureJobs Career Exploration Centre operates daily from **10:00 AM to 8.00 PM** (Monday to Sunday), including on public holidays. Please check our website for updates on any changes to these hours.

4. Who can visit the MYFutureJobs Career Exploration Centre?

The centre is open to all individuals, including students, graduates, jobseekers and anyone looking to improve their career prospects. Whether you are exploring career options, seeking job placements or looking for professional development, our services are tailored to meet your needs.

5. What services does the MYFutureJobs Career Exploration Centre offer?

- **Career Advisory Services**: One-on-one consultations with career advisors to discuss your career path, interests and goals.
- **Internship & Job Placements**: Access to exclusive internships and job opportunities, with special events such as **career fairs** and recruitment drives.
- **Skill Development**: Workshops, seminars and trainings to help you build the skills required for your desired job or career.
- **Resume & Interview Coaching**: Personalised sessions to help you enhance your resume, improve your interview skills and make a strong impression on potential employers.
- **Networking Opportunities**: Join professional networking events and career fairs to meet potential employers and learn about job openings across various industries.

- **Labour Market Insights**: Explore Malaysia's current labour market trends, including emerging (sunrise) and declining (sunset) industries, as well as vacancy and placement information.

6. Do I need to make an appointment to visit the MYFutureJobs Career Exploration Centre?

While appointments are not required for general visits, we recommend pre-booking specific services, such as career advisory or resume coaching, to avoid long wait times. You can easily schedule an appointment through our website or by calling the centre in advance.

7. How do I get to the MYFutureJobs Career Exploration Centre?

The MYFutureJobs Career Exploration Centre is located inside **NU Sentral Mall**. The easiest ways to reach us are:

- **Public Transport**: The **KL Sentral LRT, KTM and Monorail** stations are directly connected to NU Sentral.
- **Parking**: Ample parking space is available within NU Sentral for those who prefer to drive.

8. Is there a fee for using the services at the MYFutureJobs Career Exploration Centre?

Most services at the MYFutureJobs Career Exploration Centre, such as career advisory, job matching and basic workshops, are **free of charge**.

9. Can I visit the MYFutureJobs Career Exploration Centre to search for job opportunities?

Yes, absolutely! The centre offers jobseekers the opportunity to explore job openings across various industries. We regularly host **career fairs** and recruitment events where you can meet potential employers and learn about available positions.

10. What industries are represented at the MYFutureJobs Career Exploration Centre?

Our centre offers job matching and career exploration services across multiple industries, including:

- Information Technology (IT)
- Engineering
- Healthcare & Medicine
- Education & Training
- Finance & Accounting

- Marketing & Communications
- Hospitality & Tourism
- And many more!

11. How can I get career advisory services if I'm unsure about my career path?

We will guide you through our immersive gamification room to explore your potential and career path. Additionally, our career advisors are available to provide personalised support in identifying your strengths, interests and potential career opportunities. You can also schedule an appointment for tailored advice and guidance to help you navigate your career options.

12. What events or workshops does the MYFutureJobs Career Exploration Centre organise?

We regularly host workshops, training sessions and networking events on topics such as job search strategies, personal branding, resume writing and interview preparation. We also organise **career fairs** where you can meet employers from various industries.

13. Can students use the MYFutureJobs Career Exploration Centre's services?

Yes! Students can take advantage of our services to gain insights, prepare for internships, explore potential careers and plan their future employment opportunities. We also provide resources to help students improve their skills and prepare for the job market.

14. Is follow-up support available after visiting the MYFutureJobs Career Exploration Centre?

Yes, we offer continuous support. Whether you need assistance with resume revisions, follow-up job applications or further career advice, you can reach out to us for additional help and guidance after your visit.

15. Can I book an entire event or workshop for my organisation or group?

Yes! We offer **corporate packages** for businesses, schools and other organisations looking to organise career development sessions, workshops or team-building events. Please contact us to discuss your specific requirements.

16. How can I stay updated with the MYFutureJobs Career Exploration Centre's activities and events?

To stay informed about upcoming workshops, career fairs and other events, you can:

- Visit our **website** regularly.
- Follow us on our **social media** platforms like Facebook, Instagram and LinkedIn.

17. What should I bring when visiting the MYFutureJobs Career Exploration Centre?

We recommend bringing the following items to get the most out of your visit:

- A valid **Malaysian Identity Card (IC)**.
- An **updated resume** (if available) for job matching services or resume coaching.
- A **notebook** or **digital device** to take notes during workshops or sessions.

18. What should I do if I have more questions or need assistance?

If you need more information or have any specific inquiries, feel free to contact us:

- **Email**: **mycec@perkeso.gov.my**
- **Visit us at the MYFutureJobs Career Exploration Centre, Level 2.14, NU Sentral, Kuala Lumpur**.

19. What makes the MYFutureJobs Career Exploration Centre unique or different?

MYFutureJobs Career Exploration Centre offers a **holistic career exploration experience** with personalised career guidance, skill development programmes and job matching services. We provide not only advice and resources for immediate career goals but also long-term career growth support, assisting jobseekers in both traditional employment and freelance opportunities. Our interactive **workshops, networking events** and **industry partnerships** provide hands-on experiences that can truly shape your future career path.

20. Are there interactive experiences available at the MYFutureJobs Career Exploration Centre?

Commented [MB1]: Boleh keluarkan atau combine dengan soalan 5

Yes, we offer various interactive experiences such as:

- **Virtual Career Tours**: Explore different industries and job roles through virtual experiences.
- **Skill Development Simulations**: Hands-on activities and simulations that allow you to practice and develop essential career skills.
- **Job Matching Technology**: Interactive software that helps match your skills and qualifications to available job opportunities.

21. Are there special programmes for schools or universities?

Absolutely! We provide tailored **career exploration programmes** for students from schools and universities. These programmes are designed to introduce students to various career paths, industry insights and practical job-related skills. We can also arrange field trips for large groups to make the experience more engaging.

22. Is there any special accommodation for individuals with disabilities?

Commented [MB2]: Cadangan untuk keluarkan

We are committed to ensuring accessibility for individuals with disabilities. Currently, we offer facilities specifically for wheelchair users, including accessible entrances and pathways. However, please note that specialised support for individuals who are blind or deaf is not available at this time. If you have any questions or require special assistance, please reach out to us in advance at mycec@perkeso.gov.my.

23. How can I get the most out of my visit to the MYFutureJobs Career Exploration Centre?

Commented [MB3]: Boleh combine ayat soalan 18

To maximise your visit, we recommend:

- Pre-booking appointments for personalised career advisory sessions or skills workshops.
- Attend multiple sessions on different topics to broaden your career knowledge.
- Bring your resume or CV for review and feedback.
- Participate in networking events to connect with industry professionals.
- Using our career matching tools to align your goals with available opportunities.